



Where country living meets modern comfort.

Personal Information, Privacy and Security

Avoca Vale Country Hotel takes data protection seriously. We comply with the Protection of Personal Information Act that protects data and personal information. We will keep your personal information for the following reasons only:

- Comply with any law that requires the company to keep such records.
- Communicate with you about our hospitality services and products when appropriate.
- Once we no longer have a need or legal basis to keep your personal information, we will:
- Delete it, or
- Remove the personal information that identifies you

Please contact us using the details provided to update or correct your personal information. If you believe that we have not complied with data protection laws in handling your personal information, you may resolve any concerns with Avoca Vale Country Hotel. If you are not satisfied with the outcome of this process, you may lodge a complaint with the Information Regulator using the complaints email address:

Website: <https://inforegulator.org.za/>

Complaints email: POPIAComplaints@inforegulator.org.za

